(c) what steps are being taken by Government to improve the in-flight services in the two Airlines?

THE MINISTER OF STATE OF THE MINISTRY OF CIVIL AVIATION AND TOURISM (SHRI SHIVRAJ PATIL). (a) and (b) Airlines are of the view that there has been no deterioration. Complaints have however been received from passengers regarding deterioration in in-flight services. There are certain cases of deterioration due to a variety of reasons.

(c) Improvement in in-flight services is a continuous process undertaken by airlines. Some of the major steps taken to improve the inflight service of Indian Airlines and Air India are:—

— Rotation of menus in order to increase variety.

— Separation of vegetarian/non-vegetarian dishes from the main casserole dish in order to ensure that there is no shortage of vegetarian food.

— Training programme for employees, particularly for cabin-crew in Behavioural Sciences.

— Food is uplifted from the best caterers available and constant quality and quantity control checks are carried out to ensure good quality of food, etc.

Indian Airlines Canteens at Palam Airport

711. PROF. C. LAKSHMANNA: Will the Minister of CIVIL AVIATION AND TOURISM be pleased to state:

(a) whether it is a fact that Indian Airlines have two types of Canteens at Palam Airport-one for the Officers and other for the workers;

(b) whether it is also a fact that the subsidy provided by the management for workers' canteen is consumed by the Officers' Canteens by misusing the funds; and

(c) what steps Government are going to take to check this misuse of the subsidy of the workers' Canteen by the Officers' Canteen; if no steps are being taken, what are the reasons therefor?

THE MINISTER OF STATE OF THE MINISTRY OF CIVIL AVIATION AND TOURISM (SHRI SHIVRAJ PATIL). (a) Yes, Sir.

(b) and (c) There is no system of paying subsidy by Indian Airlines to either of the two canteens and the expenditure incurred over the proceeds received through sales at both these places is treated as subsidy, accounts for which are maintained separately.

Vocational courses for Juveniles and the physically handicapped

712. SHRI SURENDRA SINGH THAKUR: Will the Minister of HUMAN RESOURCE DEVELOPMENT be pleased to state:

(a) whether Government have started vocational courses for the juveniles and the physically handicapped;

(b) if so, what are the details of these courses, State wise;

(c) whether these courses have been taken up nation-wide;

(d) if so, what have been its achievements, State-wise; and

(e) if the answer to part (c) above be in the negative, whether Government would launch nation-wide vocational courses for the juveniles and the physically handicapped?

THE MINISTER OF HUMAN RESOURCE DEVELOPMENT (SHRI P. SHIV SHANKER): (a) to (e) Under the Centrally-sponsored scheme of vocationalisation of Secondary Education vocational courses are being introduced at +2 stage in the schools. These courses are open to all students, including the handicapped, at +2 level in normal schools. Under the Craftsman training Scheme of the Ministry of labour, courses in 66 differen trades are being conducted in 1887 ITIs spread all over the country. Vocational courses in 130 designated trades are also being conducted under the Apprenticeship Training Scheme which is being implemented in industrial enterprises all over